



Privacy statement | Amity afterschool care programme

Effective from: 24-08-2026

Recent update: 24-08-2026

Provider: Enjoy! Learning B.V

Programme location: Amity International School Amsterdam

Enjoy Learning B.V. ("Enjoy!", "we", "us" or "our") values the privacy of children and families participating in the Enjoy! After School Programme at Amity International School Amsterdam.

This Privacy Statement explains what personal information we collect, why we use it, how we protect it and what rights parents and guardians have regarding their personal data.

We process personal data in accordance with the General Data Protection Regulation (GDPR/AVG) and other applicable Dutch privacy legislation.

1. Who is responsible for your personal data?

Enjoy Learning B.V. is responsible for the processing of personal data in connection with the Enjoy! After School Programme.

Enjoy Learning B.V.

Noorddammerlaan 22A

1185 ZA

The Netherlands

For questions specifically related to privacy, please contact:

Contact: Marjolein Werkendam | Management

E-mail: marjolein@enjoy-amstelveen.nl

2. Whose personal data do we process?

In connection with the After School Programme, we may process personal data relating to:

- Parents and legal guardians
- Children registered for the programme
- Authorised persons collecting children
- Emergency contacts

- Other individuals where this is necessary for the organisation and safe operation of the programme.

Because the programme involves children, we take particular care when processing information relating to children.

3. What personal data do we collect?

Depending on the circumstances, we may process the following categories of personal data.

Parent/guardian information

- Name and surname
- Contact details, such as e-mail address and telephone number
- Address
- Billing and payment information
- Information relating to the contractual relationship
- Communication between the parent/guardian and Enjoy!.

Child information

- Name and surname
- Date of birth
- Relevant registration and attendance information
- Information about the days on which the child participates
- Relevant information needed for the safe participation of the child in the programme.

Emergency and safety information

Where necessary, we may process information such as:

- Emergency contact details
- Allergies
- Relevant medical information
- Dietary requirements
- Other information that is necessary to respond appropriately to a child's needs or an emergency.

We only request information that is relevant and necessary for the purpose for which it is collected.

4. Why do we use personal data?

We use personal data for purposes including:

Registration and administration

To:

- Process registration requests
- Prepare and manage agreements
- Maintain registration information
- Manage attendance and planning
- Provide access to the Enjoy! Parent Portal and app.

Communication

To:

- Communicate with parents and guardians
- Send information about the programme
- Respond to questions and requests
- Communicate changes to schedules or practical arrangements.

Safety and wellbeing

To:

- Ensure that we have relevant information to support children's safety
- Contact parents or emergency contacts when necessary
- Respond appropriately to medical or other emergencies.

Billing and financial administration

To:

- Issue invoices
- Process payments
- Manage direct debit arrangements
- Maintain financial administration.

Improvement of our programme

We may use relevant information to evaluate and improve the organisation and quality of the After School Programme.

5. Legal basis for processing

Under the GDPR/AVG, we need a legal basis for processing personal data.

Depending on the specific processing activity, Enjoy! may rely on:

- **Performance of an agreement:** for example, to manage registration, contracts, attendance and billing.

- **Legal obligations:** where we are required by law to retain or provide certain information.
- **Legitimate interests:** where processing is necessary for the organisation and operation of our programme and our interests do not override the rights and interests of the individuals concerned.
- **Consent:** where consent is required, for example for certain uses of photographs or other optional processing.

Where we rely on consent, the consent can be withdrawn at any time. Withdrawal of consent does not affect the lawfulness of processing that took place before the withdrawal.

6. Special categories of personal data

Some information, such as health information, allergies or medical information, may fall under special categories of personal data under the GDPR AVG.

Enjoy! only processes such information where there is a legitimate and appropriate reason to do so and where the applicable legal requirements are met.

We aim to collect only the information that is necessary to ensure the child's safety, wellbeing and appropriate participation in the programme.

Parents and guardians are responsible for providing Enjoy! with accurate and up-to-date information that may be important for their child's safety.

7. Who has access to personal data?

Personal data is only accessible to people who need it for their work.

Depending on their role, this may include:

- Enjoy! planning and administration staff
- Relevant After School Programme staff
- Management of Enjoy Learning B.V.
- Relevant personnel at Amity International School Amsterdam where this is necessary for the organisation or safe operation of the programme
- Service providers who support us with systems, administration, payment processing or other services.

We do not sell personal data to third parties.

8. Service providers and data processors

Enjoy! may use external service providers to support the operation of the programme, for example for:

- Parent portal (KOVnet) and planning software

- Financial administration and payment processing
- IT and hosting services
- Communication systems.

Where an external party processes personal data on our behalf, we take appropriate steps to ensure that the processing is carried out in accordance with applicable privacy legislation and that appropriate contractual arrangements are in place where required.

9. Sharing information with Amity

Enjoy! and Amity International School Amsterdam work together to ensure the smooth operation of the After School Programme.

We may share or receive relevant personal information where this is necessary for:

- Coordinating the programme
- Confirming which children are participating
- Ensuring children's safety
- Managing practical arrangements
- Responding to incidents or emergencies.

We only share information that is necessary for the relevant purpose and in accordance with applicable privacy legislation.

10. Photographs and Videos

During activities, photographs or videos may occasionally be taken of children participating in the After School Programme.

Parents/guardians can provide their consent for the taking and use of photographs and videos through the Enjoy! Parent Portal. The applicable consent options will be available in the Parent Portal.

Photographs and videos will only be used for the purposes for which the parent/guardian has provided consent.

Parents/guardians can review or withdraw their consent through the Parent Portal at any time. Withdrawal of consent does not affect the lawfulness of the processing that took place before the consent was withdrawn.

Where photographs or videos are used for external communication, marketing or promotional purposes, Enjoy! will only do so where the appropriate consent has been provided.

11. How do we protect personal data?

Enjoy! takes appropriate technical and organisational measures to protect personal data against:

- Unauthorised access
- Loss
- Unauthorised disclosure
- Unauthorised alteration
- Unauthorised use.

Access to personal information is limited to people who need access for their role.

We regularly review our processes and systems to ensure that personal data is handled appropriately.

12. How long do we keep personal data?

We do not keep personal data for longer than is necessary for the purposes for which it was collected, unless a longer retention period is required by law.

Different types of information may therefore have different retention periods.

For example, information relating to:

- Registration and contracts
- Financial administration
- Attendance
- Communication
- Health and safety

may be retained for different periods depending on the applicable legal and operational requirements.

If you would like more information about the retention period for a particular type of personal data, please contact us.

13. Your privacy rights

Under the GDPR/AVG, parents and guardians may have the following rights regarding their personal data:

- **Right of access:** to request information about the personal data we process about you or your child.
- **Right to rectification:** to request correction of inaccurate or incomplete personal data.
- **Right to erasure:** to request deletion of personal data where there is a legal basis for doing so.
- **Right to restriction:** to request restriction of processing in certain circumstances.
- **Right to data portability:** where applicable, to receive personal data in a structured, commonly used and machine readable format.

- **Right to object:** to object to certain processing activities based on legitimate interests.
- **Right to withdraw consent:** where processing is based on consent.

Some rights are subject to legal conditions and exceptions. We will assess each request in accordance with applicable legislation.

14. How can you exercise your rights?

If you would like to exercise one of your privacy rights or have a question about how we process personal data, please contact:

Enjoy Learning B.V.

E-mail: marjolein@enjoy-amstelveen.nl

Please provide enough information for us to identify the relevant data and process your request.

We may need to verify your identity before processing certain requests, particularly where the request concerns personal information relating to a child.

We aim to respond to requests within the period required by applicable privacy legislation.

15. Complaints

If you have concerns about how Enjoy! handles personal data, we encourage you to contact us first so that we can try to resolve the matter together.

You also have the right to lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) if you believe that your personal data is being processed in violation of applicable privacy legislation.

More information about submitting a complaint can be found on the website of the Autoriteit Persoonsgegevens.

16. Changes to this Privacy Statement

We may update this Privacy Statement from time to time, for example when our services, systems or legal obligations change.

The most recent version will always indicate the date on which it was last updated.

If a change is significant, we will take reasonable steps to bring it to your attention.

17. Contact

We take the protection of your personal data seriously and take appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised changes

to your data. If you believe that your data is not properly secured or there are indications of misuse, please contact us at marjolein@enjoy-amstelveen.nl